

**Joint Mediation Helpline Office (“JMHO”) and
The Urban Renewal Authority (“URA”)
The Urban Renewal Resource Centre (“URRC”) and Building Rehabilitation
Resource Centre (“BRRC”)
Scheme for Community Venue for Mediation
Questionnaire for Parties and Mediator**

A Scheme for Community Venue for Mediation arranged by the Public Education and Publicity sub-committee of the Steering Committee on Mediation chaired by the Secretary of Justice will start from 12 June 2014. Please fill in this Questionnaire to assist with evaluation of the Scheme. Information provided will be used for statistical purposes and for reviewing whether the Scheme has achieved its objectives.

Please email the completed questionnaire to booking@jointmediationhelpline.org.hk or fax to 2899 2984 or post to JMHO, Room 322, 3/F, Wanchai Tower, 12 Harbour Road, Wan Chai, Hong Kong within the next working day after completion of mediation.

*Please tick✓ the box as appropriate

Section A:

1. Name: _____

2. Role: Mediator A Party to the mediation
 A Legal Representative to the mediation

3. Email: _____

4. Mediator charge fees for mediation? No Yes How much? \$_____/hr

5. Total hour(s) used in mediation: _____ hr(s)

6. Area of mediation (Please specify):

- | | |
|--|--|
| <input type="checkbox"/> Urban Renewal | <input type="checkbox"/> Building Maintenance and Management |
| <input type="checkbox"/> Property Valuation | <input type="checkbox"/> Building and Construction |
| <input type="checkbox"/> Land and Property matters in URA’s redevelopment areas and Rehabilitation service areas | |

Area _____ (please specify)

7. How do you know about this community venue for mediation?

Section B:

8. How would you rate the overall arrangements under this scheme? Please explain.

- Very Good Good Average Bad Very Bad

9. Is the community venue for mediation in a convenient location for you?

- Yes No (Please explain)

10. Are the venue lighting, air-conditioning and other amenities suitable for mediation?

- Yes No (Please explain)

11. Could you suggest improvements to the booking process and/or venue in order to make community mediation more accessible to the public?

**End of Questionnaire
Thank you!**